Website Training for Democracy Enhancement

Mukhammad Soleh[1] , Dian Utami Ikhwaningrum[2], Sinda Eria Ayuni[3], Marsudi Dedi Putra[4] , Bayu Firmanto[5], Galih Setiyo Refangga[6], Sigid Budi Santoso[7], Intan Rachmawati[8], Imaniar Juang Hayati[9], Sulistya Diah Paramitha[10], Aghniya Ariza Sa'adah[11]

[1,2,3,4,5,6,7] Dosen Universitas Wisnuwardhana Malang

[8,9,10,11] Mahasiswa Universitas Wisnuwardhana Malang

Corresponding Author: Mukhammad Soleh mukhammadsoleh07@gmail.com

A R T I C L E I N F O

A B S T R A C T

The purpose of this community service is to increase the skills of village officials in managing and utilizing village website media to increase democracy or community participation in village government policy making. The training includes an introduction to creating emails, creating Google forms, and an introduction to how to accommodate community input from Google forms to the Sukopuro Village Government website. the results of this community service, through the pretest and posttest there was an increase in the understanding of village officials about the website, from 20% to 80%. In conclusion, with an increased understanding of village officials regarding website management, the community has the opportunity to increase their participation in village government policy making (democracy) by providing input, contributing thoughts and criticism to the village government through Google forms and websites in well-managed villages.

INTRODUCTION

Website is a means for communication and providing information to the public and also a means to convey information on government administration. Website is software that functions to display documents on the web that allows users to access the internet through software connected to the internet. (Elva et al., 2020). The official website of the local government assesses the transparency of local government administration and is the most accessible, credible, and durable form of internet technology to provide government information promptly.(Tavares &; da Cruz, 2020). E-government is the use of websites, that can produce real and intangible public services because, through website applications, the main purpose of the government when implementing e-government initiatives is to improve governance efficiency and produce tangible results, namely advanced costs and time. (Malodia et al., 2021).

Good governance is built on devotion to norms and impartiality, meaning that good government must obey the law and not discriminate in providing public services. (Blanton et al., 2021). With the use of information technology, the community will be younger and more actively participate in the administration of the desa. Younger communities provide input to the village government, through the Google form application or log in to the website from the village government. Borel et al. mentioned that the implementation of good government is characterized by democratic mechanisms. This means that there is a strong influence from the community on the political and bureaucratic decision-making process. (Dube et al., 2020). Roberts mentions that: There is currently an overwhelming consensus that public participation is not only essential for democracy, but also fundamental to creating inclusive planning processes and ensuring equitable planning outcomes. (Palmy David & Buchanan, 2020). Democracy is a form of people's government and a culture of practice in everyday life in all aspects of national and local government. (Zakir Hossain, 2021)

Thus, information disclosure through the website and providing opportunities for the community to participate in administering village governance through the Google form, is a form of democracy. The purpose of this community service is so that the Sukopuro Village Government website can be managed properly, all portals on the website are filled so it is hoped that promotions and information on village government administration can run well, which in the end, will facilitate village democracy or community participation in decision making. village government policies. During this time and at this time also, the government of Sukopuro Village, Jabung District, Malang Regency has experienced problems in managing and filling out the portal on its website, (desa-sukopuro.malangkab.go.id/desa/) The portal on the website is not perfect, there is no content, not yet can be used to accommodate community aspirations and village government work programs that have been determined. for example about News, Potential, Village Financial System, Monographs, Services, and Featured Products. With this community service activity, it is hoped that in the future, the village website can be used properly to increase village community democracy.

IMPLEMENTATION AND METHODS

Before the implementation, a briefing was carried out by the team related to technical training and benefits. This is done so that the Sukopuro Village Government understands the importance of having good website management for the transformation of information to the community and in the community. To build good governance, public services must be efficient, transparent, accountable, and effective. At the time of its implementation, the method carried out was to conduct training on Sukopuro village officials who were responsible for website management. The training included an introduction to making emails, making Google forms, and introducing how to accommodate community input from the Google form to the Sukopuro Village Government website.

RESULTS AND DISCUSSION

This activity will be held on Wednesday, February 1, 2023, at the Sukopuro Village Hall. It can be known that this activity had a positive impact and received a good response from the Village because it increases knowledge and ability to organize the web and make Google Forms a means of accommodating community participation in village development, in the context of implementing the Sukopuro Village Government E-Government. These service activities include:

1. Coordination

The partners who are part of this series of service activities are the part that holds the informatics system in Sukopuro Village, before this activity was carried out a team of lecturers and students of Wisnuwardhana University Malang from the Faculty of Law and the Faculty of Teacher Training and Education coordinated with the Sukopuro Village Government.

Figure 1. Coordination and establishing agreements.

Figure 2. Willingness as a partner.

2. Implementation of Community Service

This activity will be held on Wednesday, February 1, 2023, at the Sukopuro Village Hall. It is clear that these actions have a beneficial impact and generate positive responses. from the Village because it increases knowledge and ability in organizing the web and making Google forms as a means of accommodating community participation in village development, in the context of implementing the Sukopuro Village Government E-Government.

Figure 3. Opening of Community Service "Website Training"

This exercise was divided into three sessions, the first was the work on Pretest questions related to the website and E-Government, the staff of the information media section was given a pretest filling questionnaire to find out the initial ability to introduce the Website and its benefits. In the Pretest session, from 4 participants and 5 pretest questions. Each of them only obtained the correct answer 1 and the wrong one amounted to 4, thus the understanding of E-Government is still 20%.

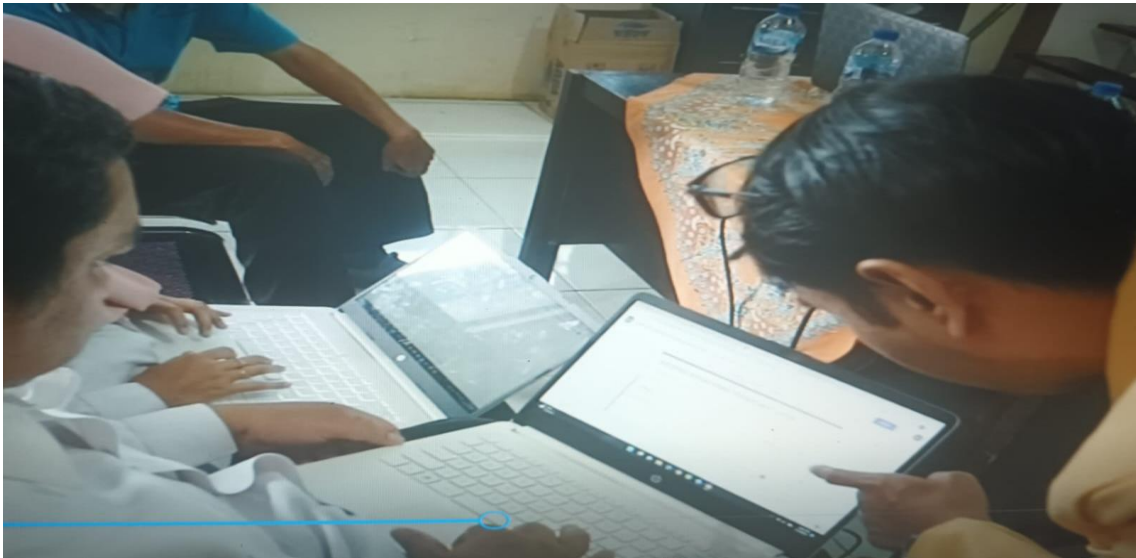**Figure 4. Pretest Filling Related to the Website**

In the second session, namely the implementation of the program, the Information Media Team was immediately guided in making Google forms and procedures for entering information into the Website along with the language of making information, because this is important to provide information as a form of public service to the community.

Making Google Forms also provides benefits to receive all forms of information from the community related to conditions, potentials, and things that happen around to get two-way information and the Sukopuro Village Government E-Government can be managed properly, all portals on the website are filled, so that the promotion and information on the implementation of village government are expected to run well as well, which in the end, will make it easier to introduce potentials, as well as the administration of public services in Sukopuro Village. With the Sukopuro Village Government website which is well-filled with all existing portals, it can optimize the delivery of information on the implementation of village government and the potentials of the village.

Figure 5.Implementation of Community Service "Website Training"

In carrying out this activity, the village experienced difficulties in accessing and filling in the website and did not know the procedures for utilizing technology and the importance of E-Government. When the village government utilizes information technology, the Village E-Government can become a vehicle for village government accountability in governance to create independent, transparent, and responsible governance. E-Government in village government combined with information technology makes village government more efficient and transparent, as stipulated by the Village Law.

Figure 6.Implementation of Community Service "Website Training"

The third session which is the last session is posttest work, to find out the results of this service activity. This activity is very interesting because the village apparatus in charge of the website from Sukopuro Village gained new experience and skills in the use of Information technology media.

Figure 7. Implementation of posttest work,

CONCLUSIONS AND RECOMMENDATIONS

1. This action has a beneficial impact and gets positive feedback. The village because it increases knowledge and ability in organizing the web and making Google forms as a means of accommodating community participation in village development, in the context of implementing the Sukopuro Village Government website.

2. Sukopuro Village officials' understanding of the website increased from 20% to 80%.

3. Village democracy can increase due to increased community participation in village development and the determination of village government public policies through Google forms and websites in the village.

4. There is an addition of personnel or special employees of the Sukopuro Village Government who hold this website so that it is managed properly.

5. Continuous morning training of Sukopuro Village Government personnel or special employees on website and E-Government, to improve services to the community.

6. Adding facilities and infrastructure that support the improvement of the quality of the village government website.

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